



# Target costing as a strategic tool to commercialize the product and service innovation

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Open Seminar of the Blue INNOship Project no. 15 Servitization: creating the market by understanding price, cost, contracts and financing What is the issue?

Why is it important?

What can be done?

Next step

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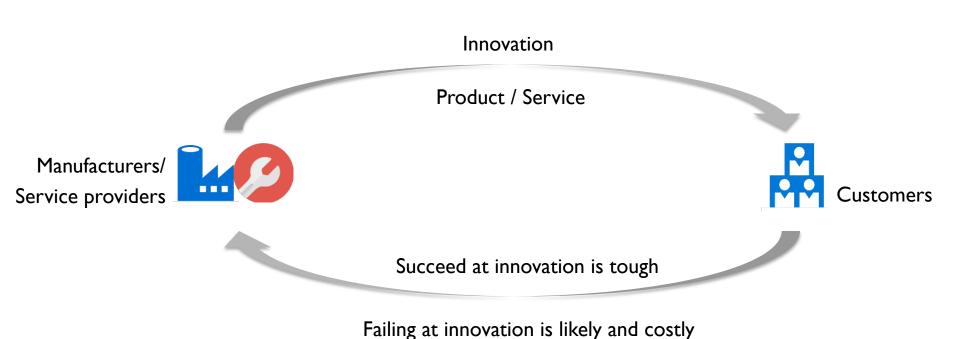
# 72% of

# INNOVATIONS FAIL

to meet their financial targets or fail entirely!

#### Failed promise of innovation





Why don't all innovations become successful products/services?

Why do so many fail?

#### **Rethink the practice**





#### Manufacturers/Service providers

Price



**Profit** 



Cost

How much will it cost to manufacturer/service provider?

Hope



**Certainty** 

Product/Service design (Functionality, Quality, Process)

Guesswork of pricing



Less market consideration

No connection from Price to Design

How companies design the product/service around the price and cost?

Bridge the design with market



Go from hope to certainty



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#### Paradigm shift



# Commercial success of innovation

<Bottom up>

Price



**Profit** 



Cost

How much will it cost to manufacturer/ service provider?



Desirable

**Affordable** 

**Profitable** 

<Top down>

How much will it cost to customer?

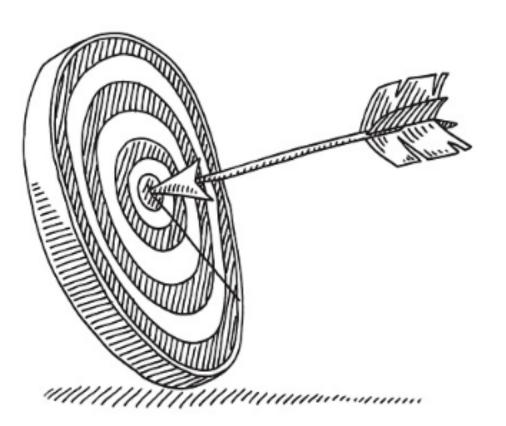
Price



**Profit** 



Cost



It is a system of **Profit** planning and **COST** management that is **Price** led, **customer** focused, **design** centered and **Cross functional**.

#### **Target costing principles**



- Price led cost
- Focus on customer
- Focus on design

How companies design the product/service around price and cost?

Satisfy customers

Target costing

> **Capture** market

> > share

Generate

profit

Plan and manage costs

**Commercial** success of product/ service innovation

- Life cycle thinking
- Cross-functional involvement
- Value chain involvement

After sale

Research & Design

Production

Marketing

Distribution 1

Acquisition

Maintenance `

Disposal

Operation

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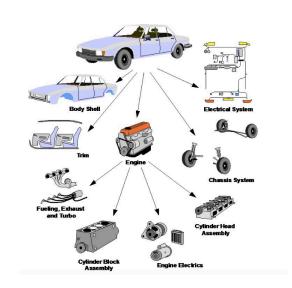


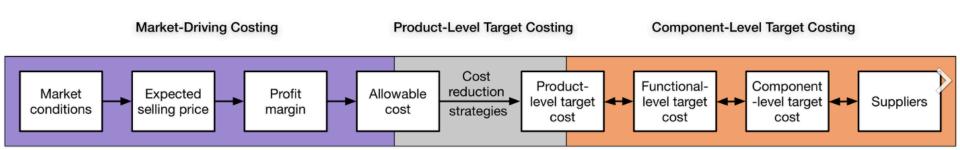
#### Emerged from Japanese automobile industry in 1960s, eg. Toyota and Nissan

Received global attention from late 1980s

The basic idea is fairly simple and straightforward

Process is complex and challenging







How might we build on this foundation and transit to a target costing model for marine equipment manufacturers and service providers?

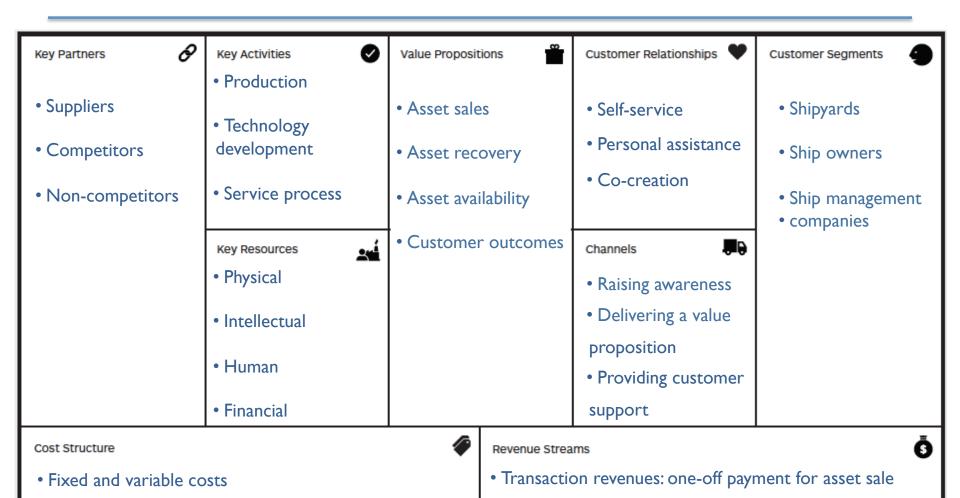
How to accelerate the transition and unfold its full potential?



#### **Business model canvas**



• Recurring revenues: usage fee, subscription fee, leasing etc

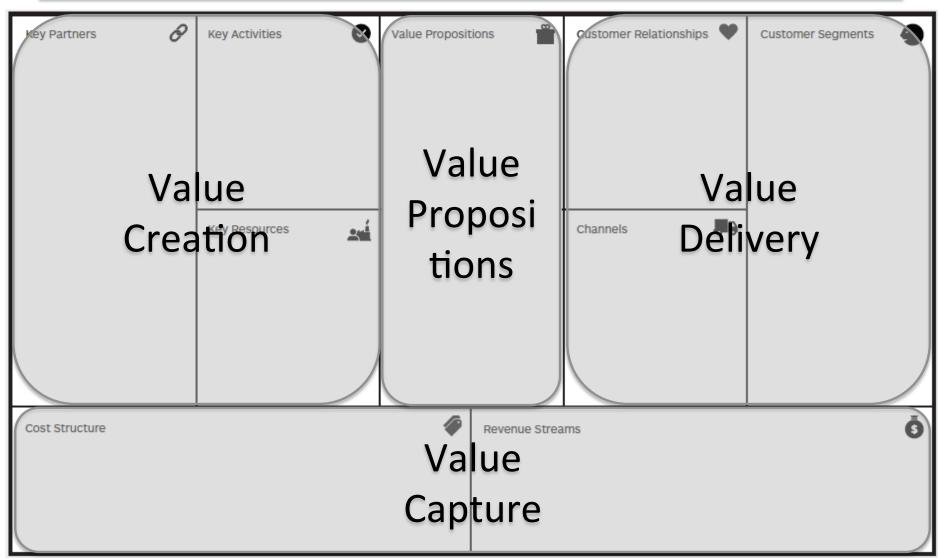


Source: strategyzer.com

Life cycle costs

#### **Business model canvas**

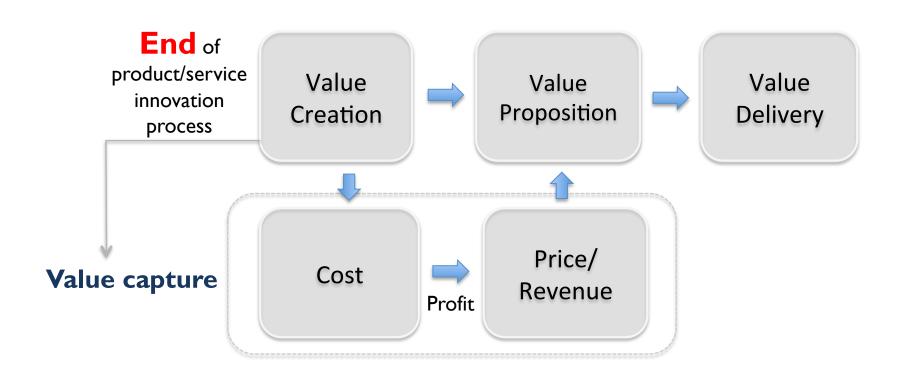




Source: strategyzer.com

#### **Cost-plus approach**





Product focus

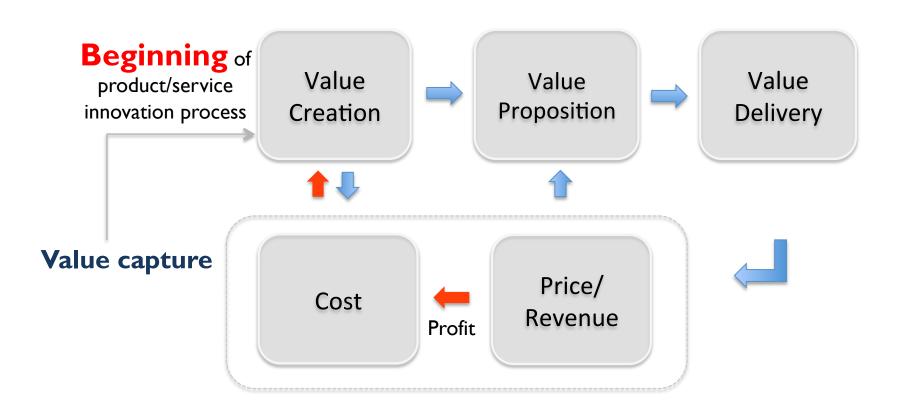
Limited interacts within organization and with external environment

Cost reduction focuses on waste and inefficiency

Costs determine price

Less market consideration





Step 1. Establishing target costs

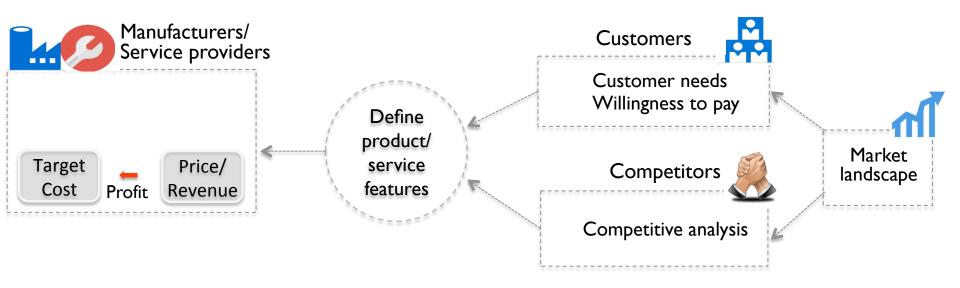
Step 2. Attaining target costs

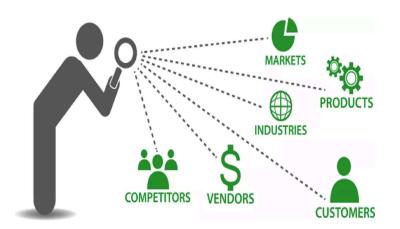


Step I. Establishing target costs

#### **Establishing target cost**

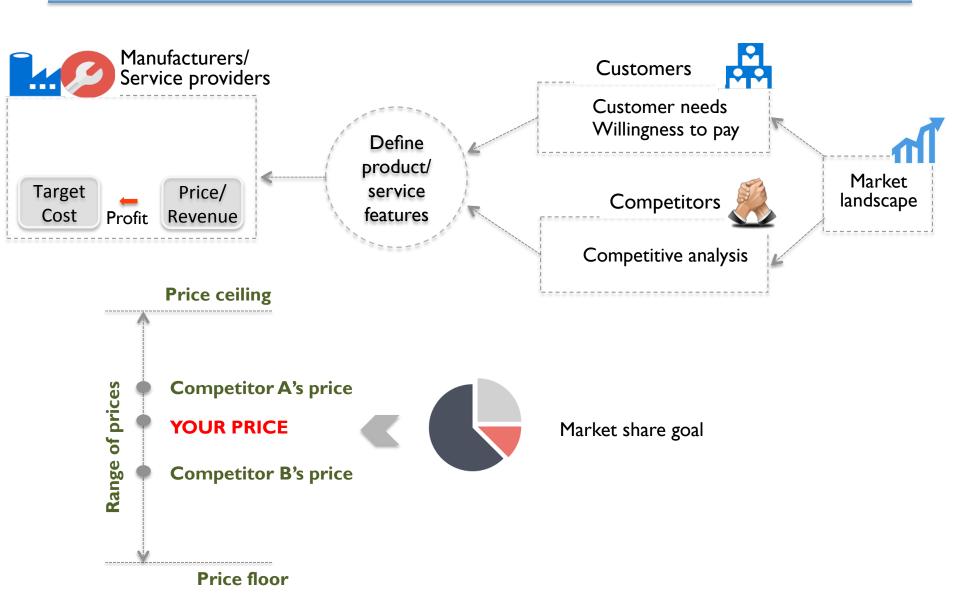






#### **Establishing target cost**

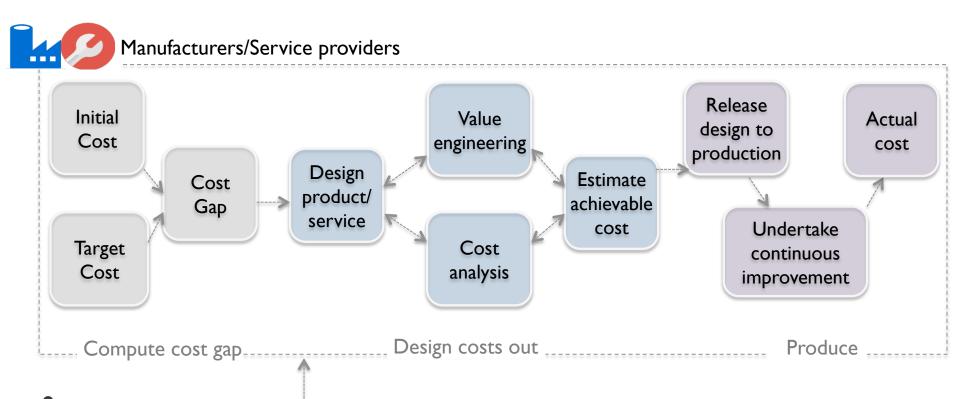




Step 2. Attaining target costs

#### **Attaining target costs**





Value Chain

Collaborative relationship with suppliers, dealers, distributors, etc

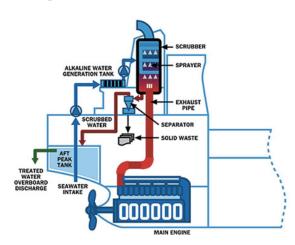
Recursive problem solving

Generate cost effective design

Continuous improvement beyond the design

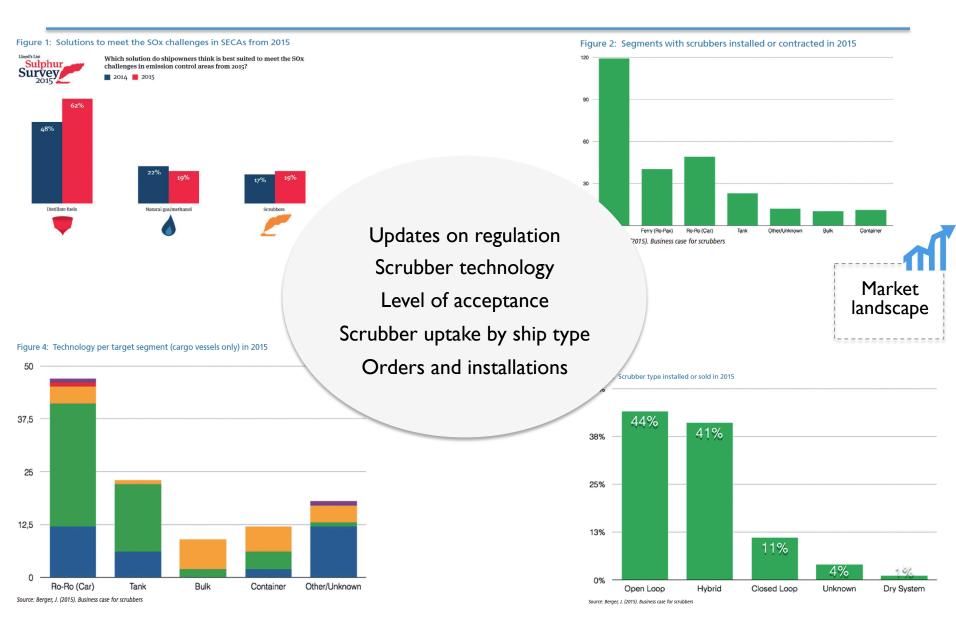


#### Exhaust gas scrubber case for step I



#### Scrubber – market landscape





#### Scrubber -**Customers and competitors**



Customers Scrubber Price/ **Target** Customer needs features/ Willingness to pay Revenue Cost Service solutions Simple physical integration Performance reliability Financial instruments Service and support Scrubber CAPEX OPEX
Scrubber OPEX
Maintenance costs
Maintenance costs
Disposal co Disposal costs Disposal Needs: WTP: Fuel price spread: Meet the reduction target Total cost of ownership (TCO) < Savings LSF-HFO or LNG-HFO without spending a fortune LSF or LNG





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What is the issue?

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Next step

#### **Next steps**



- Setting price
- Cost analysis for both manufacturers/service providers and customers
- Approach to evaluating risks and profits
- Bilateral industry dialogue and case studies



## Thank you!

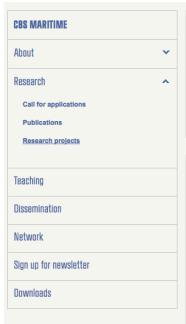
### Questions?

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#### Homepage





#### **Research projects**

CBS Maritime's research is organized into a number of interacting projects with a common reference to the dual relationship between "maritime industry dynamics" and "increasing global integration", but each with their own outline and sub-projects. Below are examples of the central questions being addressed.



#### NEWS

30.09.2016

The Rise and Fall of the East Asiatic Company

26.09.2016

CBS Maritime Expanding Partnership on Governance and Innovation for a Sustainable Maritime Supply Chain 具

See all news

#### **EVENTS**

No current events.

See all events

Foto: Iris/Scanpix Some of the projects are funded by the EU 7th framework program (FP7), the Joint Committee for Nordic Research Councils for the Humanities and the Social Sciences (NOS-HS), Canada's Social Sciences and Humanities Research Council (SSHRC), the Danish Maritime Fund, DS-Orient's Fund, and the Lauritzen Foundation. Organizational Innovation in Shipping, Ports and Maritime Industry Green Shipping: Governance and Innovation in the Maritime Supply Chain Blue INNOship - Servitization: Creating the market by understanding price, cost, contracts and financing Competitive Challenges and Strategic Development Potential in Global Maritime Industries The Dynamics of Maritime Clusters The Sources of Maritime Leadership + The Entrepreneurship Dynamics of a Nomadic Workforce Nordic Shipping in a Global Context The Climate Challenge for Shipping: Incentives for Reduction of CO2 Emissions

#### **Project seminars**



#### 7 thematic seminars

- 1) Target costing as a strategic tool to commercialize the product and service innovation
- 2) Pricing management and strategy for the maritime equipment manufacturers and service providers (December 14<sup>th</sup>)
- 3) Optimization and handling of risks and cost within the service contracts
- 4) The strategic decision making of ship owners in investing in maritime equipment manufacturers and service providers
- 5) Financing of new business models that can promote business and sales within the maritime industry general
- Financing of new business models that can promote business and sales within the maritime industry

   cases
- 7) Negotiation and collaboration through international contracts

#### **Optional workshops**

- 1) Lego game workshop on the application of target costing (optional)
- 2) Workshop on marine equipment leasing (Optional)